

Frequently Asked Questions

What does it cost to use AirTrain and where can I purchase a ticket?

A: Connecting to or from JFK with AirTrain costs \$5 each way (children under 5 ride free). Payment is made at Howard Beach or Jamaica station using a Pay-Per-Ride MetroCard. The MetroCard can be purchased at either station, at subway and LIRR stations, and at MetroCard vendors throughout the airport and New York City.

Are any discounts or reduced fees available for AirTrain?

A: Clients who place \$10 or more on their MetroCard receive a seven percent bonus. For example, a \$20 purchase places a total of \$21.40 on the card. In addition, an automatic free transfer is available on the card between subways and local buses or between local buses.

How frequently does AirTrain arrive?

A: AirTrain arrives and departs every few minutes from most stations, approximately every 5 minutes during peak airport travel periods and every 10 minutes off-peak.

What can passengers bring on to AirTrain?

A: Passengers can bring baggage, luggage carts including the airport's Smarte Cartes, baby strollers, guide dogs and other service animals, as well as pets in secure carriers. Bicycles are allowed on AirTrain, too.

Where do I go for a rental car or hotel shuttle bus and do I have to pay to get there?

A: Rental cars and hotel shuttle buses are available at Federal Circle; take AirTrain—either the Howard Beach or the Jamaica train to Federal Circle. AirTrain service to Federal Circle from the terminal stations is free.

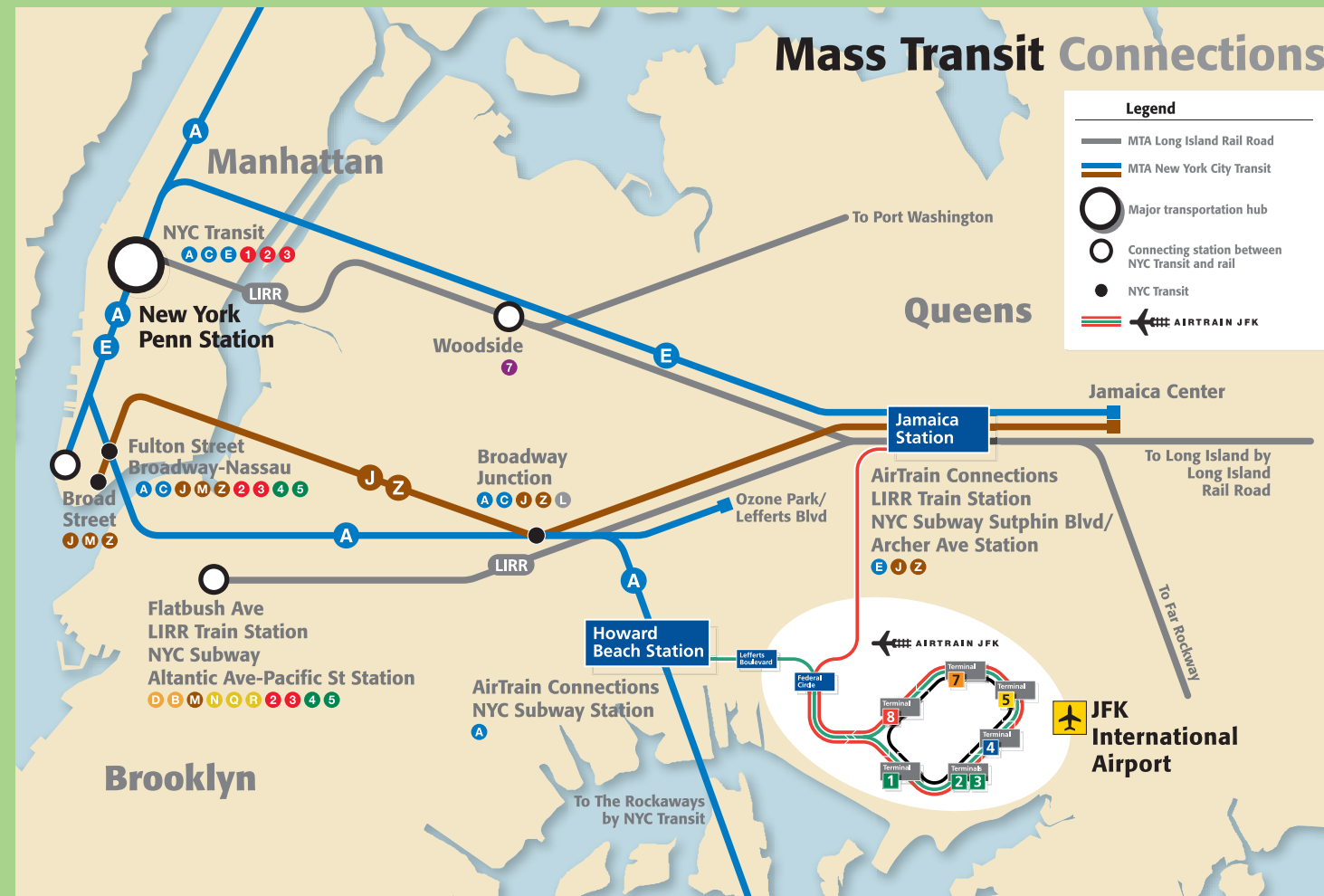
What about people with special needs?

A: AirTrain is ADA compliant. AirTrain stations are designed to ensure convenient boarding of riders with mobility challenges. There are two wheelchair locations on each vehicle. All AirTrain stations have elevators. The connecting LIRR and subway areas of Jamaica Stations and Howard Beach are accessible as well.

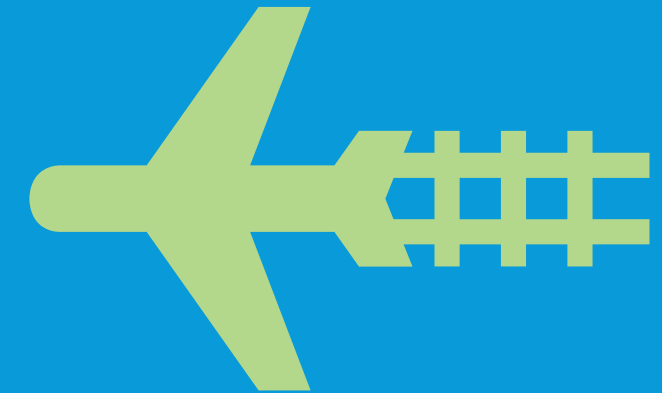
Guide dogs are welcome and destination announcements are made on board the trains.

Can passengers catch AirTrain from every airline passenger terminal?

A: Passengers can access AirTrain from every airline terminal at JFK. Follow directional signs with the AirTrain logo.



Guide for Hotel and Travel Professionals



AirTrain JFK

How long does it take to get to the airport?

A: Travel time between JFK and your location varies. Here are a few sample trips:

To or From the Airline Terminal Area – Travel Time:

NY Penn Station via LIRR - 35 minutes

Most parts of NYC via subway - 60 minutes

New Hyde Park, Long Island via LIRR - 25 minutes

Huntington, Long Island via LIRR - 52 minutes

Ronkonkoma, Long Island via LIRR - 71 minutes

Sample travel times include a 5-minute transfer between the LIRR or subway and AirTrain.

Can I use AirTrain to go from JFK to LaGuardia?

A: No. Passengers will continue to use the Airport Express buses from the airline terminals to get to LaGuardia Airport.

Can I use AirTrain to go from JFK to Newark Liberty?

A: Passengers can take AirTrain to Jamaica Station and connect to LIRR for New York Penn Station. At Penn Station, they can transfer to NJ Transit or Amtrak trains for the Newark Liberty International Airport Train Station. From there, AirTrain Newark will take them to the airline passenger terminals.

If you have clients who fly in and out of John F. Kennedy International Airport, make AirTrain part of their itinerary.

AirTrain connects passengers from their airline terminal to local and regional subways, buses, and trains. It's quick, easy, and affordable—not to mention the smartest way to and from the airport.

Here's why AirTrain is a great service to encourage your clients to use:

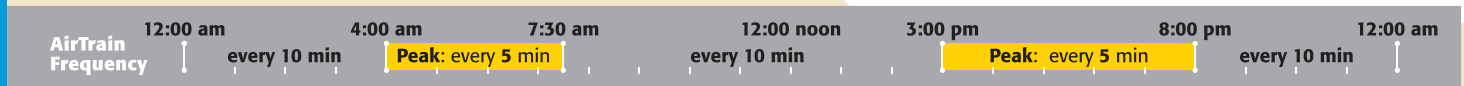
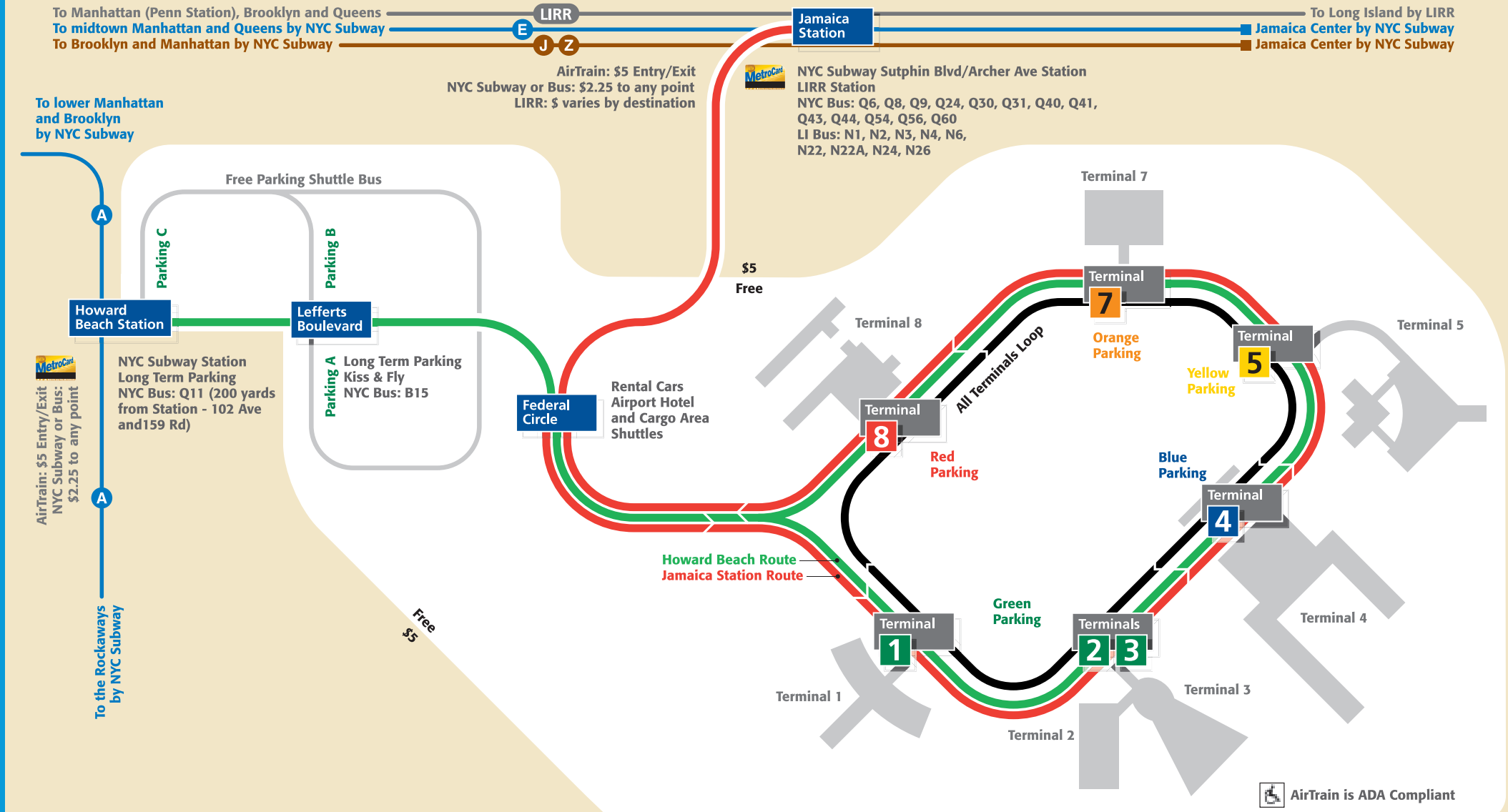
- The AirTrain JFK and the Long Island Rail Road (LIRR) combination is the faster way to the airport. Your clients can comfortably travel to JFK in 35 minutes from New York Penn Station for less than \$15 per person.
- AirTrain JFK and the MTA New York City Transit (E) and (A) subways are the cheaper ways to the airport—less than \$10 per person.
- It's convenient, reliable, and eco-friendly.
- AirTrain service is available at Newark Liberty International Airport, too!

Better yet, AirTrain is free within the airport—between the airline terminals, parking lots, rental car facilities, and hotel shuttle areas.

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For more information on fares, visit www.panynj.gov.

AirTrain System Map



The MTA Long Island Rail Road provides service to 124 stations in Manhattan, Queens, Brooklyn, Nassau and Suffolk counties. It's available 24 hours a day, 365 days a year. Trains run frequently during most hours every day, but run at a reduced frequency overnight.

511
www.mta.info

MTA New York City Transit subways and buses serve Brooklyn, the Bronx, Manhattan, and Queens 24 hours a day, 365 days a year. Trains and buses run frequently every day, but run at a reduced frequency overnight.

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An Airport System on the Go

Visit our Web site to sign up for a free newsletter about Kennedy, Newark Liberty, LaGuardia and Stewart airports.

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www.panynj.gov/airtrain/jfk